



RETURNS POLICY

1. No returns will be accepted without original packaging and invoice. **NO EXCEPTIONS**
2. Items correctly supplied are subject to a 10% handling fee and no returns will be accepted after **7 DAYS** from date of purchase.
3. No returns will be accepted on **ANY** electrical, as they do not carry any warranty or guarantee.
4. No returns will be accepted on consumables such as oils / lubricants, polish, and products sold per metre such as reflective tape, rubber edging, hoses, etc.
5. Engines, gearboxes, turbo's and differentials are guaranteed for 30 days only. All parts must be fitted by an **RMI APPROVED** technician at a registered workshop. **NO EXCEPTIONS.**
6. We reserve the right to withhold the defective part until it has been examined and tested
7. No cash refunds will be given over R1000-00. Any amount over R1000-00 will be done via EFT. Banking details must be provided by you, the client.
8. By purchase you accept the **RETURNS POLICY**
9. No returns will be done after 16:30. **NO EXCEPTIONS**

RETURNS ON BATTERIES

Batteries have a 24 Month guarantee

When returning, the following will take place to determine if it is faulty:

1. We will test the battery.
2. The battery will be charged if it is run down to get an accurate test.
3. A second test will be done.
4. If the tester shows the battery to be faulty, we will replace it.
5. If the tester shows the battery to good, the customer will take it.

If the battery is good, the customer needs to check the following on the vehicle:

1. Alternator.
2. Loose wiring.
3. Possible short.
4. Battery connectors.
5. Batter cables.
6. Alarm / Immobilizer system.
7. Car sound

The tester we use comes from SABAT, our supplier of batteries.

